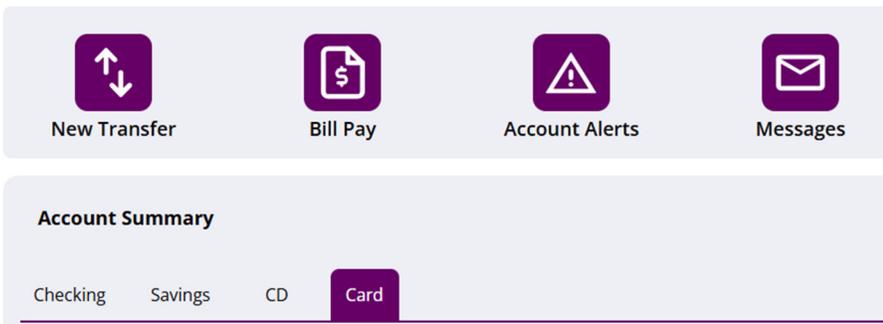


HOW TO BLOCK A DEBIT CARD

To block your debit card, go to the Account Summary and the Card tab. This feature is best used when you have lost your debit card or have found fraudulent charges to your account and want to stop use immediately. If after hours or on a weekend, it can give you peace of mind until the bank is open for you to get further assistance.

Website

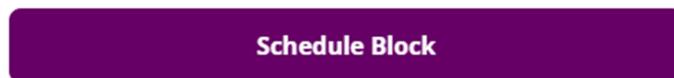


- Click on the BLOCK button



- Select applicable option. Typically, you would use the feature to “Block now until I unblock”

Card Block Options

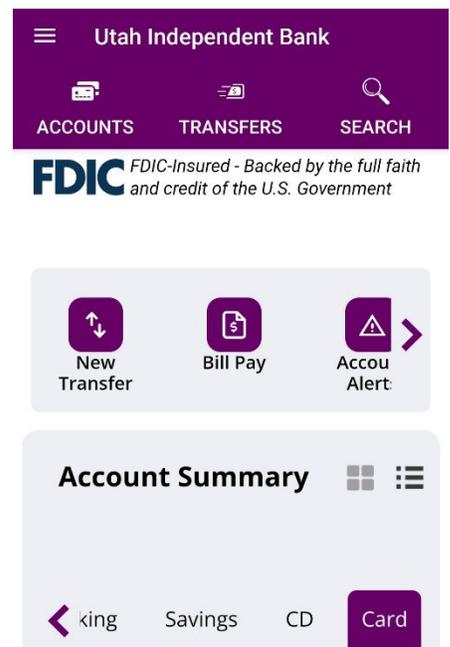


- Confirm you want to BLOCK the card

Blocking the card will make the card inactive until it is unblocked.



Phone



NOTE: Once you block a card, you cannot unblock the card yourself. You will have to contact a UIB branch employee to assist you.

Bonus tip – it is a good idea to save the number on the back of your card as one of your contacts! This customer service number can also assist you if the bank is closed.